



iPass® End of Life Program

iPassConnect for Windows - August 2005

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iPassP® End of Life Program

IPASSCONNECT FOR WINDOWS

Introduction

iPass policy for overall support for iPassConnect is to provide customers support for the current release and the two previous releases of software. Customers can therefore expect to receive technical assistance on any current release/version of iPassConnect, and the two previous releases/versions.

In compliance with this policy iPass is announcing the transition phase and end of life phases for several versions of iPassConnect for Windows.

Definitions

Mainstream

Mainstream phase means that iPass will accept general support questions regarding product functionality, Profile Change Requests, which are modification requests to iPassConnect profiles, and Software Corrections, which are general software corrections made in “dot releases” off major/minor release code base.

Transition phase

Transition phase means that iPass will accept general support questions regarding product functionality as well as accept SOS tickets for profile changes. However, it does mean that iPass will not make corrections to the software if problems are found during the transition period.

End of life

End of Life means that iPass will not accept general support questions or accept SOS tickets for profile changes. It also means that iPass will not make corrections to the software if problems are found during the transition period. This implies that all customers must not be on versions of software which have fallen into this category.

Upgrade Path

Customers should upgrade to the latest version of iPassConnect for Windows. The current version is iPassConnect 3.35. iPassConnect 3.35 is available in English, Brazilian Portuguese, French, German, Japanese, Korean, Simplified Chinese, Spanish and Traditional Chinese.

System Requirements

Minimum Hardware Requirements

An IBM-compatible PC with:

- Pentium III processor
- 128 MB RAM
- 50 MB free disk space
- 16-bit color mode or higher

Operating System Requirements

- Windows XP (Professional & Home Editions)
- Windows 2000

Software Dependencies

- Microsoft TCP/IP Protocol Installed
- Microsoft Internet Explorer version 5.01 or later

Transition and EOL Schedules

Version of iPassConnect	Transition Phase Start Date	End of Life Date
iPassConnect 1.00	July 1, 2004	September 1, 2004
iPassConnect 1.01	July 1, 2004	September 1, 2004
iPassConnect 1.02	July 1, 2004	September 1, 2004
iPassConnect 1.03	July 1, 2004	September 1, 2004
iPassConnect 1.05	July 1, 2004	September 1, 2004
iPassConnect 1.06	July 1, 2004	September 1, 2004
iPassConnect 1.07	July 1, 2004	September 1, 2004
iPassConnect 1.08	July 1, 2004	September 1, 2004
iPassConnect 1.09	July 1, 2004	September 1, 2004
iPassConnect 1.10	July 1, 2004	September 1, 2004
iPassConnect 1.50	July 1, 2004	September 1, 2004
iPassConnect 1.60	July 1, 2004	September 1, 2004
iPassConnect 1.70	July 1, 2004	September 1, 2004
iPassConnect 1.8.0a40	July 1, 2004	September 1, 2004
iPassConnect 1.8.1	July 1, 2004	September 1, 2004
iPassConnect 1.80	July 1, 2004	September 1, 2004
iPassConnect 1.81	July 1, 2004	September 1, 2004
iPassConnect 2.00	July 1, 2004	September 1, 2004
iPassConnect 2.03	July 1, 2004	September 1, 2004
iPassConnect 2.05	July 1, 2004	September 1, 2004
iPassConnect 2.10	July 1, 2004	September 1, 2004
iPassConnect 2.20	July 1, 2004	September 1, 2004
iPassConnect 2.21	July 1, 2004	September 1, 2004
iPassConnect 2.22	July 1, 2004	September 1, 2004
iPassConnect 2.24	July 1, 2004	September 1, 2004
iPassConnect 2.3	May 1, 2005	May 1 2006
iPassConnect 2.4	May 1, 2005	May 1 2006
iPassConnect 2.41	May 1, 2005	May 1 2006
iPassConnect 2.44	May 1, 2005	May 1 2006
iPassConnect 2.45	May 1, 2005	May 1 2006
iPassConnect 2.5	May 1, 2005	May 1 2006
iPassConnect 3.00	December 1, 2005	December 1, 2006
iPassConnect 3.02	December 1, 2005	December 1, 2006
iPassConnect 3.10	December 1, 2005	December 1, 2006
iPassConnect 3.11	December 1, 2005	December 1, 2006
iPassConnect 3.12	December 1, 2005	December 1, 2006
iPassConnect 3.13	December 1, 2005	December 1, 2006
iPassConnect 3.20	December 1, 2005	December 1, 2006
iPassConnect 3.21	April 1, 2006	April 1, 2007
iPassConnect 3.22	April 1, 2006	April 1, 2007

Version of iPassConnect	Transition Phase Start Date	End of Life Date
iPassConnect 3.25	April 1, 2006	April 1, 2007
iPassConnect 3.26	September 1, 2006	September 1, 2007
iPassConnect 3.28	September 1, 2006	September 1, 2007
iPassConnect 3.30	December 1, 2006	December 1, 2007
iPassConnect 3.35	June 1, 2007	June 1, 2008